

**North Central Workforce Development Council  
Chelan / Douglas Performance Report  
July 1, 2005 – March 31, 2006**

	YTD Actual	Annual Goal
<b>Total Served</b>	694	924
<b>Adults</b>		
Total Registered	157	167
Placement Rate: % employed	81%	81%
Credential Rate: % trained who earn a credential	82%	70%
Average Wage at Placement	\$12.73	\$10.60
<b>Dislocated Workers</b>		
Total Registered	136	154
Placement Rate: % employed	90%	84%
Credential Rate: % trained who earn a credential	70%	74%
Average Wage at Placement	\$12.62	\$12.33
<b>Youth</b>		
Total Registered (100 school dropouts)	122	146
Skill Attainment Rate: % skills attained against goals set	86%	86%
Credential Rate: % of older youth who achieved a credential	54%	60%
Placement Rate: % of older youth employed	54%	72%

- **Overall, follow up performance is at 120% of federal targets through February**
- **Among adults, Customer Satisfaction is 81%, above the 75% target**
- **Adult earnings had increased an average of \$1405 per month during follow up**
- **Of dislocated workers working at exit, 89.7% were still working nine months later**
- **At follow up, 75% of dislocated workers who attended training had earned a credential**
- **Wages for youth 19-21 had increased an average of \$4.21 at retention**
- **Of youth 19-21 working at exit, 74% were still working nine months later**
- **Among youth 18 and younger, 54% received a GED or diploma exit**

Adult Priority Level	C/D Actual	Area Actual	Annual Goal
Priority 1: Low income & public assistance recipients	88%	85%	≥ 70%
Priority 2: Between 70%-175% LLSIL	11%	15%	≤ 20%
Priority 3: Above 175% LLSIL	1%	0%	≤ 10%

Participants at Local Community Colleges	05-06 Students (to date)			Graduated 04-05		
	Big Bend	Wenatchee Valley	WVC Omak	Big Bend	Wenatchee Valley	WVC Omak
Health Care	19	49	32	21	16	35
Office	41	50	5	23	51	1
Industrial & Technical	19	11	1	13	10	1
Other	1	5	2	4	2	0

WIA Budget & Expenditures	Budget	Expenditures	Expenditure Rate	Obligation Rate
SkillSource:				
Human Resources	859,600	685,218	80%	
Physical Resources	328,828	177,173	54%	
Payments to Employers	326,001	141,230	43%	62%
Payments to Vocational Institutions/Colleges	264,649	159,859	60%	88%
Support Services and Incentives	81,576	26,225	32%	
Total	1,860,654	1,189,705	64%	71%

### From Employee to Employer

Teddy approached SkillSource in August, 2001 after losing her marketing and sales position. Like many dislocated workers, she was unsure of where to turn next. After assessing her skills and exploring employment options, she decided to work toward an accounting certificate at the Computer Education Center. The CEC is located off-campus on the downstairs from the SkillSource Learning Center. The flexible schedule fit well with Teddy's temporary job as an office assistant and driving instructor for a local driving school.

Teddy is a friendly and cheerful woman, even when life is difficult. She worked full-time while completing her classes and raising a teenager. In November, 2003, Teddy made a big step and opened her own driving school. She called her new business, "The Art of Driving." The new skills she was learning at CEC and her previous experience helped immensely. She is the instructor and accountant, and to date has trained over 600 students. She also employs an office assistant.

Teddy is proud of the fun, supportive learning environment and reasonable training prices *The Art of Driving* offers students. She feels that the accounting and business skills she learned at the Computer Education Center gave her the confidence to envision a new direction and the knowledge to attain her goal.

Teddy graduated last month with a Certificate of Accomplishment in Accounting and will attend the annual SkillSource graduation ceremony on July 13. Everyone is proud of Teddy's perseverance and honors her entrepreneurial spirit.