

**North Central Workforce Development Council
Chelan / Douglas Performance Report
July 1, 2006 – September 30, 2006**

Enrollment and Exit		CD YTD Actual	Annual Goal			
Total Served		337	924			
Adults						
Total Registered		93	190			
Placement Rate (<i>% employed</i>)		77%	82%			
Credential Rate: (<i>% trained who earn a credential</i>)		62%	71%			
Dislocated Workers						
Total Registered		78	135			
Placement Rate (<i>% employed</i>)		89%	84%			
Credential Rate (<i>% trained who earn a credential</i>)		75%	74%			
Youth						
Total Registered (53 school dropouts)		59	146			
Skill Attainment Rate (<i>% skills attained against goals set</i>)		86%	87%			
Credential Rate (<i>% of older youth who achieved a credential</i>)		100% (2/2)	61%			
Placement Rate (<i>% of older youth employed</i>)		50% (1/2)	73%			
Follow Up (calendar year 2005 exits)		Area Actual	Adjusted Target			
Adults						
Entered Employment (<i>employed 1st quarter after exit</i>)		83%	82%			
Retention (<i>employed 1st, 2nd, & 3rd quarter after exit</i>)		85%	83%			
Earnings (<i>average monthly earnings change</i>)		\$837/mo.	\$592/mo.			
Credential (<i>of those trained: employed w/ a certificate or degree</i>)		78%	71%			
Dislocated Workers						
Entered Employment		88%	83%			
Retention		88%	87%			
Earnings		\$227/mo.	-\$78/mo.			
Credential		79%	74%			
Older Youth (19-21)						
Entered Employment		83%	72%			
Retention		77%	84%			
Earnings		\$442/mo.	\$499			
Credential		61%	62%			
Younger Youth (18 & under)						
Diploma/GED		58%	82%			
Retention		77%	63%			
Adult Priority Level		CD Actual	Area Actual	Annual Goal		
Priority 1: Low income & public assistance recipients		78%	79%	≥ 70%		
Priority 2: Between 70%-175% LLSIL		21%	21%	≤ 20%		
Priority 3: Above 175% LLSIL		1%	0%	≤ 10%		
Participants at Local Community Colleges	06-07 Students (to date)			Graduated 05-06		
	Big Bend	Wenatchee Valley	WVC Omak	Big Bend	Wenatchee Valley	WVC Omak
Health Care	16	26	26	8	40	19
Office	23	47	4	29	31	3
Industrial & Technical	8	1	0	19	10	1
Other	0	1	2	1	4	0

WIA Budget & Expenditures	Budget	Expenditures	Expenditure Rate	Obligation Rate
SkillSource:				
Human Resources	832,898	190,518	23%	
Physical Resources	284,810	44,097	15%	
Payments to Employers	237,721	38,223	16%	32%
Payments to Vocational Institutions/Colleges	213,965	46,895	22%	60%
Support Services and Incentives	81,062	4,840	6%	
Total	1,650,456	324,573	20%	27%

A New Window on Her Future

First there were general stores in the rustic towns springing up across the west. Family merchants carried necessities like flour and ammunition, and attractive city goods like timepieces and glassware. Then as the population and factories grew, the Sears catalog and department stores took over. And today, it's the Big Boxes with acres of blacktop at their doors that dominate the retail landscape. So when the Big Box goes up, how is the retail worker affected in hometown USA?

There's not one answer. But there is a unified effort by local workforce development professionals to help with information on re-employment, retraining and relocation when necessary. Employment Security, SkillSource, Community Colleges and labor representatives coordinate their outreach to businesses that announce layoffs. We call it *Rapid Response*. When Wenatchee's Sav-Mart announced that its hardware department would close, the Rapid Response Team was right there.

Lisa had worked at Sav-Mart for twelve years. She started as a cashier and branched out into many aspects of retailing. She attended the Rapid Response meeting for affected employees and was attracted by the idea of retraining and transferring her skills to a new career, instead of just making a beeline to the Big Box.

She attended three SkillSource workshops, learned about the labor market, her skills, resumes and interviewing. She began attending Internet Computing Core Certification classes (IC3) and looking for new work that would really interest her. Community Glass was looking to hire an office clerk for the auto glass division of their business. This employer has trained employees in the past showing itself to be a quality training site. They interviewed Lisa and saw that she would be a good fit. Lisa agreed.

With a training outline from SkillSource, Lisa learned to schedule repair jobs, bill, and provide great customer service for the entire auto glass department. You could say she has a new window on her future.