



Okanogan Performance Report July 1, 2014 – December 31, 2014

MVP

Tabbatha was cut from the team when she was laid off from a local auto sales lot that that closed. Although she had several years of customer service skills, Tabbatha had no high school diploma, GED or job leads.

The WorkSource training camp kicked off in August 2013 when she met with coach Monica Garza who identified barriers to overcome.

Monica handed Tabbatha off to Linda Jane, Learning Center Instructor, who got her running towards a GED certificate. Tabbatha utilized a special play, the Key Train online courseware, where she built the skills necessary to pass the five GED subjects at WVC Omak. She also took Word and Excel workshops and job search training.

With GED in hand, Tabbatha started job search. She applied and interviewed for positions, but was never offered a job. Monica didn't let her give up. When Tabbatha's car broke down, Monica made sure it was repaired to get back on the field.

Weeks passed, then months. Tabbatha exhausted Unemployment Benefits. The crowd started to leave the stadium. When the Oroville Dental Center told coach Lisa Hathaway they were looking for someone special to join their team, Lisa explained Internship would allow the business to try out Tabbatha at no cost. The Dental Center called her for an interview.

Tabbatha was hired on the spot, and started interning as a Receptionist, making \$13.00 an hour while the Center evaluated if she was the right long term player for their team. Workforce Investment funds covered her payroll during this eight week training camp.



When another player left, team owner Dr. Joey Chen contacted us about training Tabbatha to move up. Lisa wrote a new training plan to reimburse the Center 50% for 3 months while Tabbatha learned the Office Manager position, earning \$15.00 an hour and is well on her way to MVP.

Participants at Local Community Colleges	14-15 Students (YTD)			13-14 Students (YTD)		
	Big Bend	WVC	WVC Omak	Big Bend	WVC	WVC Omak
Health Care	3	19	9	8	31	16
Office	13	12	3	14	3	4
Industrial & Technical	25	5	1	30	3	2
Other	0	3	1	0	1	3

Adult Priority	Ok Actual	Area Actual	Annual Goal
Priority 1: Low income & public assistance	70%	74%	≥ 51%



Registration & Exit		Ok YTD	Annual Goal
Total Served		132	312
Adults			
Registered		28	50
Placement Rate (<i>% employed at exit</i>)		100%	79%
Credential Rate (<i>% trained who earn a credential</i>)		100%	NA
Dislocated Workers (<i>Regular & NEG, RRAA, RRLTU</i>)			
Registered		27	55
Placement Rate (<i>% employed at exit</i>)		91%	87%
Credential Rate (<i>% trained who earn a credential</i>)		80%	NA
Youth			
Registered		21	40
Placement Rate (<i>% of older youth employed at exit</i>)		67%	78%
Credential Rate (<i>% youth who achieved a credential</i>)		75%	77%



Follow Up (Q1 through 09/2014)

	Area Actual	Adjusted Target
Adults		
Entered Employment (<i>employed 1st quarter after exit</i>)	80%	77%
Retention (<i>employed 1st, 2nd, & 3^d quarter after exit</i>)	90%	90%
Earnings (<i>average monthly earnings</i>)	\$2350/mo	\$2314/mo

Dislocated Workers	Actual	Target
Entered Employment	88%	86%
Retention	92%	89%
Earnings	\$2529/mo	\$2343/mo

Youth	Actual	Target
Certificate	67%	77%
Literacy/Numeracy	73%	64%
Placement Rate	60%	59%



Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate	Obligation Rate
Employment Security Department:				
Human Resources	336,623	159,823	47%	
Physical Resources	65,747	26,513	40%	
Employer Based	78,954	14,997	19%	30%
Vocational Institutions/Colleges*	42,069	9,907	24%	53%
Support and Incentives	16,868	3,758	22%	
Indirect	33,863	16,014	47%	
Total	574,124	231,012	40%	44%