



Chelan/Douglas Year End Performance Report July 1, 2014 – June 30, 2015

IT ALL ADDS UP

Better opportunities were in view for Blanca and her family when she immigrated to the United States from Mexico in 2002. She passed the English GED and earned a General Studies AA from Wenatchee Valley College in 2010. She worked in bookkeeping for Columbia Basin Nursery in Quincy for four years until the business closed in June of 2014.

During the UI application process, she found out about retraining opportunities through SkillSource and took the Assessment and Job Search workshops. Blanca discovered her old bookkeeping job required few computer skills compared to new openings that required at least an understanding of Excel. She enrolled into computer basics for Word and Excel certifications.

In December of 2014 while in training, Blanca spotted an opportunity as a tax staff accountant at Moss-Adams in Wenatchee. She confidently used her job seeking skills in the application process. Brian Etzkom, Wenatchee manager, was impressed with Blanca's resume and application, but most of all her warmth and personality that came through the interview process. Moss-Adams offered Blanca the tax staff accountant position and contracted SkillSource for on-the-job training. SkillSource developed a training plan covering tax return preparation, pre-audit planning, analyzing financial data, and other detailed tasks that could lead toward becoming a CPA with further education. She has earned high marks and her one-on-one customer service skills are exceptional.

Brian thanked SkillSource for supporting Blanca's training Blanca and looks forward to a future relationship with SkillSource. Blanca is grateful for the training that she received from SkillSource and Moss-Adams that enables her to support her family and looks forward to becoming a CPA in the future.



Participants at Local Community Colleges	14-15 Students (YTD)			13-14 Students (YTD)		
	Big Bend	WVC	WVC Omak	Big Bend	WVC	WVC Omak
Health Care	5	24	9	8	31	16
Office	13	12	4	14	3	4
Industrial & Technical	27	7	1	30	3	2
Other	0	3	1	0	1	3

Adult Priority	CD Actual	Area Actual	Annual Goal
Priority 1: Low income & public assistance	71%	74%	≥ 51%



Registration & Exit	CD YTD	Annual Goal
Total Served	593	634
Adults		
Registered	80	79
Placement Rate (<i>% employed at exit</i>)	94%	80%
Credential Rate (<i>% trained who earn a credential</i>)	93%	64%
Dislocated Workers (Regular & Discretionary)		
Registered	87	115
Placement Rate (<i>% employed at exit</i>)	93%	81%
Credential Rate (<i>% trained who earn a credential</i>)	86%	71%
Youth		
Registered	63	55
Placement Rate (<i>% of older youth employed at exit</i>)	67%	78%
Credential Rate (<i>% of youth who achieved a credential</i>)	74%	72%



Follow Up (Q3 through 03/2015)			Area Actual	Adjusted Target
Adults				
Entered Employment (<i>employed 1st quarter after exit</i>)			76%	77%
Retention (<i>employed 1st, 2nd, & 3rd quarter after exit</i>)			85%	90%
Earnings (<i>average monthly earnings</i>)			\$2308/mo	\$2314/mo
Dislocated Workers				
	Actual	Target		
Entered Employment	80%	86%		
Retention	92%	89%		
Earnings	\$2804/mo	\$2340/mo		
Youth				
	Actual	Target		
Certificate	59%	77%		
Literacy/Numeracy	68%	64%		
Placement Rate	56%	59%		



Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate
SkillSource:			
Human Resources	745,518	723,583	97%
Physical Resources	184,246	202,979	110%
Employer Based	217,911	173,769	80%
Vocational Institutions/Colleges	142,018	137,449	97%
Support and Incentives	31,566	20,097	64%
Total	1,321,259	1,257,917	95%