



Chelan/Douglas Quarterly Performance Report

ANDREA

Goodwill is often the first job for many SkillSource students. The non-profit agency's mission aligns with supporting persons to develop work skills in their journey to self-sufficiency. A training opportunity opened at the Wenatchee thrift store last winter, and Andrea was referred. She interviewed and won the position. Andrea proved to be an excellent employee, passed completed evaluations with perfect scores, and when a full-time position opened encouraged Andrea to apply.

Today Andrea works full-time position at Walgreen's where she completed store training for the nationwide retailer. She plans to apply for a Pharmacy Tech position with the company where she will be trained on-the-job. Sounds like a routine path for a typical high school graduate. Except Andrea's journey to obtaining her diploma and work qualifications is anything but typical.

Andrea's attendance and achievement at High School started slipping from health problems. The further she fell behind, the less she felt she would graduate with her friends. Regrettably she became a high school dropout statistic.

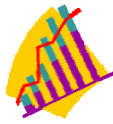
With no diploma, work experience or parent's home, Andrea came to SkillSource three years ago. Andrea completed the ACT assessment and goal setting workshop. She planned to earn her last few credits at SkillSource to obtain her High School Diploma and hoped to work in the healthcare field in her future.

Andrea worked hard in the classroom and was focused on reaching her goals. Summer of 2013, Andrea participated in project based learning with a group of 10 students. This project involved obtaining donations for Disaster Kits for the Red Cross and assisting with Blood Drives and then training as a Pybus Market Ambassador and providing children's activities at the Farmer's Market. Andrea proved herself to be an effective leader and problem solver. She developed organizational and teamwork skills and increased her self-confidence while participating in this project.

Andrea took a leave of absence at the end of the year. She returned to SkillSource after dealing with many personal issues and continued to work steadily towards her goal of graduating. In May, 2 ½ years after finding SkillSource, Andrea completed all graduation requirements and was awarded a high school diploma.



Participants at Local Community Colleges	15-16 Students (YTD)			14-15 Students		
	Big Bend	WVC	WVC Omak	Big Bend	WVC	WVC Omak
Health Care	10	21	5	5	24	9
Office	10	13	1	13	12	4
Industrial & Technical	30	26	3	27	7	1
Other	0	3	1	0	3	1



Registration & Exit	CD YTD	Annual Goal
Total Served	609	615
Adults		
Registered	68	79
Placement Rate (<i>% employed at exit</i>)	97%	80%
Credential Rate (<i>% trained who earn a credential</i>)	76%	64%
Dislocated Workers (Regular & Discretionary)		
Registered	108	104
Placement Rate (<i>% employed at exit</i>)	100%	81%
Credential Rate (<i>% trained who earn a credential</i>)	70%	71%
Youth		
Registered	48	52
Placement Rate (<i>% of older youth employed at exit</i>)	50%	78%
Credential Rate (<i>% of youth who achieved a credential</i>)	44%	72%



Follow Up (Q4 through 12/2015)

	Area Actual	Adjusted Target
Adults		
Entered Employment (<i>employed 1st quarter after exit</i>)	78%	77%
Retention (<i>employed 1st, 2nd, & 3rd quarter after exit</i>)	84%	87%
Earnings (<i>average monthly earnings</i>)	\$2425/mo	\$2266/mo

Dislocated Workers	Actual	Target
Entered Employment	77%	85%
Retention	90%	88%
Earnings	\$2859/mo	\$2500/mo

Youth	Actual	Target
Certificate	47.7%	47.5%
Literacy/Numeracy	56%	64%
Placement Rate	71%	54%



Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate	Obligation Rate
SkillSource:				
Human Resources	794,621	563,665	71%	
Physical Resources	210,257	178,632	85%	
Employer Based	186,937	126,708	68%	92%
Vocational Institutions/Colleges	84,278	104,412	124%	235%
Support and Incentives	25,191	22,113	88%	
Total	1,301,284	995,530	77%	87%