



**WDC Committee Meeting  
WorkSource Okanogan  
MONDAY, November 6, Noon**

## Okanogan Quarterly Performance Report July 1, 2017 – September 30, 2017

### Just Right!

“You helped me get the job I was looking for” are some of the best words a career counselor can hear. That’s what Shelly said after five months of job search using the resources available to her at WorkSource Okanogan County. Shelly had been employed for 14 years as a Legal Secretary with a local Law Firm. She found herself unemployed when the employer announced he was retiring and closing his practice.

After the initial “I’m out of a job” feeling, Shelly came to WorkSource to start looking at services and next steps to finding employment. During her visits, she worked with several staff to help her figure out what she wanted to do and how to get there. She learned how to look for work using the WorkSourceWa job search page and also learned about the available re-training options.

Shelly possessed many transferrable skills and knew she could learn the latest computer skills. After assessment and some career decision making activities, she decided to enroll in computer classes with instructor Patsy Reardan. She took MS Word, Excel, Publisher, PowerPoint, Access and QuickBooks, to name a few. The experience she had with computers helped considerably but she said she learned so much more and was able to receive extra help and attention if needed.

She conducted mock interviews with staff. She sharpened her skills with KeyTrain, used the GFC Learn Free website, created an Action Plan, and asked staff to review her resume, all while interacting with at

least eight staff from various programs in the center. Shelly started applying for jobs with her new set of skills and was hired recently by Wenatchee Valley College.

*She wrote a letter of appreciation and sent it to the WorkSource Center. She says, “... Though I went through five interviews over the months before the final one with Wenatchee Valley College, with each disappointment there was the knowledge that something better, which would be just right, would come along. Your staff reminded me of that. I am excited about my new job at Wenatchee Valley College as Program Assistant for Allied Health and Nursing. The hours are prefect. This seems to be the job I was looking for...”*

And those are some of the best words a career counselor can hear.





| <b>Registration &amp; Exit</b>                                       |  | <b>Ok YTD</b>  | <b>Annual Goal</b> |
|--|--|----------------|--------------------|
| <b>Total Served</b>  |  | <b>72</b>      | <b>330</b>         |
| <b>Adults</b>  |  |                |                    |
| Registered   |  | <b>21</b>      | <b>54</b>          |
| Placement Rate ( <i>% employed at exit</i> )                         |  | <b>60%</b>     | <b>80%</b>         |
| Credential Rate ( <i>% trained in voc ed who earn a credential</i> ) |  | <b>100%</b>    | <b>NA</b>          |
| Average Wage at Placement  |  | <b>\$14.26</b> | <b>NA</b>          |
| <b>Dislocated Workers (Regular &amp; Discretionary)</b>              |  |                |                    |
| Registered   |  | <b>27</b>      | <b>53</b>          |
| Placement Rate ( <i>% employed at exit</i> )                         |  | <b>80%</b>     | <b>88%</b>         |
| Credential Rate ( <i>% trained in voc ed who earn a credential</i> ) |  | <b>100%</b>    | <b>NA</b>          |
| Average Wage at Placement  |  | <b>\$19.33</b> | <b>NA</b>          |
| <b>Youth</b>   |  |                |                    |
| Registered   |  | <b>23</b>      | <b>33</b>          |
| Placement Rate ( <i>% of youth employed or in post sec ed</i> )      |  | <b>67%</b>     | <b>58%</b>         |
| Credential Rate ( <i>% youth who achieved a HSD or GED</i> )         |  | <b>50%</b>     | <b>NA</b>          |
| Average Wage at Placement  |  | <b>\$11.00</b> | <b>NA</b>          |



| <b>Participants at Local Community Colleges</b> | <b>17 - 18 Students (YTD)</b> |            |                 | <b>16 - 17 Students</b> |            |                 |
|---|-------------------------------|------------|-----------------|-------------------------|------------|-----------------|
|   | <b>Big Bend</b>               | <b>WVC</b> | <b>WVC Omak</b> | <b>Big Bend</b>         | <b>WVC</b> | <b>WVC Omak</b> |
| <b>Health Care</b>                              | <b>9</b>                      | <b>15</b>  | <b>11</b>       | <b>5</b>                | <b>17</b>  | <b>16</b>       |
| <b>Office</b>                                   | <b>5</b>                      | <b>5</b>   | <b>1</b>        | <b>5</b>                | <b>13</b>  | <b>1</b>        |
| <b>Industrial &amp; Technical</b>               | <b>7</b>                      | <b>2</b>   | <b>1</b>        | <b>25</b>               | <b>23</b>  | <b>0</b>        |
| <b>Other</b>                                    | <b>1</b>                      | <b>0</b>   | <b>1</b>        | <b>0</b>                | <b>0</b>   | <b>3</b>        |



| <b>Workforce Investment Fiscal</b> | <b>Budget</b>  | <b>Expenditures</b> | <b>Expenditure Rate</b> | <b>Obligation Rate</b> |
|------------------------------------|----------------|---------------------|-------------------------|------------------------|
| Employment Security Department:    |                |                     |                         |                        |
| Human Resources                    | 352,647        | 94,841              | 27%                     |                        |
| Physical Resources                 | 72,822         | 16,013              | 22%                     |                        |
| Employer Based                     | 97,089         | 13,714              | 14%                     | 33%                    |
| Vocational Institutions/Colleges   | 31,315         | 0                   | 0%                      | 89%                    |
| Support and Incentives             | 19,542         | 4,138               | 21%                     |                        |
| Indirect                           | 34,709         | 6,954               | 20%                     |                        |
| <b>Total</b>                       | <b>608,124</b> | <b>135,660</b>      | <b>22%</b>              |                        |