



Chelan/Douglas Year-End Performance Report

July 1, 2019 - June 30, 2020

Building Skills and Confidence for Success

Renee was running her own bookkeeping business for years in Walla Walla when her husband retired in December 2015. They decided to move to Longview in October 2016 and Renee had to leave her clients behind. Renee took a bookkeeping job for a small family owned business that she enjoyed. It didn't take long for Renee and her husband to discover that the "wet" side of the state was not for them, so they packed up and moved to Wenatchee in April 2018. Renee found a payroll position for a short time, then accepted a bookkeeping job for a startup company. The COVID-19 pandemic hit Washington State and she was laid off.

Visconti's Hospitality Group had an opening for an Accounting position. Nicole Brunner, Plant Manager, had met with Renee and felt she had the strong foundational bookkeeping skills they needed. Nicole was confident by partnering with SkillSource's On-The-Job Training Program, Renee would become the Accountant they were looking for.

Through the SkillSource application and assessment process, Renee discovered after taking the Career Scope Assessment, she could be successful in all aspects of accounting, and wanted to build on her bookkeeping skills. Renee discovered that her prior work experience gained from different businesses was a great foundation for her to navigate the complexities of the company with the support of on-the-job training.

SkillSource helped Visconti's develop an On-the-Job Training plan for Renee to learn various aspects for accounting, finance, analyzing financial data, along with other detailed tasks. Her great customer service skills made her a natural with working with customers and staff.

Renee said, "The opportunity that SkillSource provided helped me succeed at this job." I had to learn about six different software programs, and it was daunting. I wasn't sure I would make it, but with the encouragement of a co-worker and my husband, it worked out!" Furthermore, she shared, "This experience helped me get my confidence back and I found that I am good at this job, I love every day that I am at work."

Everyone benefits when career seekers add to their skills and build their confidence to become valued employees.

Congratulations to Renee and Visconti's!





Registration & Exit

	Actual	Annual Goal
Total Served	542	710
Adults		
Registered	92	70
Placement Rate (% employed at exit)	84%	70%
Credential Rate (% trained in voc ed who earn a credential)	85%	63%
Dislocated Workers (Regular & Discretionary)		
Registered	95	83
Placement Rate (% employed at exit)	96%	87%
Credential Rate (% trained in voc ed who earn a credential)	96%	67%
Youth		
Registered	60	83
Placement Rate (% of youth employed or in post sec ed)	100%	67%
Credential Rate (% youth who achieved a HSD or GED)	79%	53%



Participants in Occupational Education	19-20 Students (YTD)				18-19 Students (YTD)			
	Big Bend	WVC	WVC Omak	Other	Big Bend	WVC	WVC Omak	Other
Health Care	17	33	8	7	16	26	12	23
Office	22	7	2	8	12	4	2	7
Industrial & Technical	23	4	1	59	25	7	2	48



Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate
Career Services	906,207	876,140	97%
Basic		222,441	
Individual		653,699	
Employer Based Training			
On-The-Job / Incumbent Worker Training	85,475	47,268	55%
Work Experiences / Project Learning	167,759	99,845	61%
Occupational Education	130,668	132,643	102%
Healthcare		49,795	
Office		13,986	
Industrial/Technical		68,862	
Basic Education			
Secondary Education	368,893	324,376	88%
Computer Basics	95,568	92,419	97%
Support and Incentives	59,383	34,851	59%
Total	1,813,951	1,607,542	89%