



## Chelan/Douglas Quarterly Performance Report July 1, 2019 - December 31, 2019

### Building Capacity Through Apprenticeship

Noah Olsen felt stuck. Hooked on the dream of a career with computers, he had many self-taught skills and experience, but no way to prove them. He thought his only option for training was a college degree and huge student loans, which put his dream out of reach.

Noah came to the Wenatchee SkillSource Learning Center to complete his GED after being suspended from the Discovery School in Leavenworth. His original plan was to get the credential and move on, but trainer Christy Mataya told him about a new opportunity to apprentice with SkillSource as a registered Computer Technician (CTECH) developed over the last two years through the Career Connect Washington grant.

Noah outshone other candidates and was selected to start as a CTECH Apprentice in October 2019. Since coming on board, he has upgraded operating systems, software, and drivers in about 2 dozen computers; replaced hardware components, cloned hard drives, troubleshot and resolved printing issues, and completed all the product research for procuring an order of laptops.



His supervisor, Network Administrator Kris Ringsrud, is impressed with his performance. “Noah’s an eager learner and a diligent worker,” says Ringsrud. “Every hour I spend directly training him is an investment that has a real and immediate payoff. Every skill he masters means I can delegate related tasks to him, which frees me up to more effectively handle additional responsibilities in my own job. It’s been a great improvement to productivity and effectiveness.”

Noah is recently enjoying “resident expert” status training staff and students to use a 3D printer as a STEM enrichment activity, and he will serve as a teaching assistant in an upcoming computer coding class. Says Ringsrud, “We couldn’t build this extra capacity without Noah’s contributions.”

Congratulations Noah! Keep up the great work.



## Registration & Exit

	YTD Actual	Annual Goal
<b>Total Served</b>	<b>343</b>	<b>710</b>
<b>Adults</b>		
Registered	80	70
Placement Rate (% employed at exit)	91%	70%
Credential Rate (% trained in voc ed who earn a credential)	82%	63%
<b>Dislocated Workers (Regular &amp; Discretionary)</b>		
Registered	77	83
Placement Rate (% employed at exit)	97%	87%
Credential Rate (% trained in voc ed who earn a credential)	100%	67%
<b>Youth</b>		
Registered	41	83
Placement Rate (% of youth employed or in post sec ed)	93%	67%
Credential Rate (% youth who achieved a HSD or GED)	86%	53%



Participants in Occupational Education	19-20 Students (YTD)				18-19 Students (YTD)			
	Big Bend	WVC	WVC Omak	Other	Big Bend	WVC	WVC Omak	Other
Health Care Office	10	25	7	7	16	26	12	23
Industrial & Technical	22	3	1	10	12	4	2	7
	8	1	1	36	25	7	2	48



Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate	Obligation Rate
<b>Career Services</b>	<b>906,207</b>	<b>446,425</b>	<b>49%</b>	<b>99%</b>
Basic		109,257		
Individual		337,168		
<b>Employer Based Training</b>				
On-The-Job / Incumbent Worker Training	85,475	16,219	19%	56%
Work Experiences / Project Learning	167,759	73,653	44%	49%
<b>Occupational Education</b>	<b>130,668</b>	<b>77,499</b>	<b>59%</b>	<b>92%</b>
Healthcare		32,683		
Office		7,804		
Industrial/Technical		37,012		
<b>Basic Education</b>				
Secondary Education	368,893	169,637	46%	92%
Computer Basics	95,568	45,588	48%	95%
<b>Support and Incentives</b>	<b>59,383</b>	<b>17,674</b>	<b>30%</b>	<b>130%</b>
<b>Total</b>	<b>1,813,951</b>	<b>846,695</b>	<b>47%</b>	<b>91%</b>
Apprenticeship: (WSD*)	57,000	53,338	94%	
(WACH*)	17,250	11,500	67%	
* Contract to date (end date Dec 31, 2019)				