



Grant/Adams Year End Performance Report

July 1, 2017 ~ June 30, 2018

WDC Committee Meeting
WorkSource Central Basin
Tuesday, Sept. 11, Noon

GIVING IT HER 'BEST' !

After seven years as an office assistant with a moving company, Pam's job was eliminated following the company's sale to new ownership. A single mom of two with a high school education, Pam started looking for work and signed up with BEST Human Resource Solutions. BEST placed her in a claims associate position with a local remodeling and restoration company but this position didn't work out long-term.

Luckily for Pam, the staff at BEST knew and liked her work quality. Dollie, HR Business Partner with BEST, wanted Pam to join their team. She had become familiar with Pam's work ethic and skills and thought she'd be a great addition to their staff. Dollie has worked with SkillSource in the past and thought On-the Job Training (OJT) would be a great way to hire, onboard and train Pam as part of their team. Pam's assessment results showed strong aptitudes in business details, helping people and leading/influencing.

Pam was hired as a Human Resources Clerk, where she would be processing applications, conducting intakes on perspective new employees, and entering payroll verifications for working clients. An OJT contract was developed. While in training, support services were provided in the form of office-appropriate clothing and transportation. Throughout training, Pam received coaching in the areas of interpersonal communication as well as technical skills and process/procedures from her Supervisor and SkillSource Trainer.

After a three month OJT, Pam continued to give her best and learned several new software applications and received positive feedback from customers and is continues to perform well on the job.

Pam is happy to be able to provide for her family with a steady job and income. She expressed how much of a change it had been from her last career and really appreciates the training opportunity she received.

Congratulations Pam!





Registration & Exit

YTD Actual

Annual Goal

Total Served

620

776

Adults

Registered

93

95

Placement Rate (% employed at exit)

90%

80%

Credential Rate (% trained in voc ed who earn a credential)

70%

NA

Average Wage at Placement

\$15.08

NA

Dislocated Workers (Regular & Discretionary)

Registered

95

103

Placement Rate (% employed at exit)

90%

88%

Credential Rate (% trained in voc ed who earn a credential)

95%

NA

Average Wage at Placement

\$17.84

NA

Youth

Registered

107

87

Placement Rate (% of youth employed or in post sec ed)

59%

58%

Credential Rate (% youth who achieved a HSD or GED)

50%

62%

Average Wage at Placement

\$11.30

NA



Participants at Local Community Colleges	17 - 18 Students (YTD)			16 - 17 Students		
	Big Bend	WVC	WVC Omak	Big Bend	WVC	WVC Omak
Health Care	11	21	18	5	17	16
Office	15	6	3	5	13	1
Industrial & Technical	26	28	2	25	23	0
Other	1	0	1	0	0	3



Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate
SkillSource:			
Human Resources	930,295	905,646	97%
Physical Resources	270,286	299,409	111%
Employer Based	217,479	158,400	73%
Vocational Institutions/Colleges	160,938	111,159	69%
Support and Incentives	35,547	27,916	79%
Total	1,614,545	1,502,530	93%