



**WDC Committee Meeting
WorkSource Okanogan
Monday, March 2nd, Noon**

Okanogan Quarterly Performance Report

July 1, 2019– December 31, 2019

In Her Own Words

Youth participant Abby felt so strongly about her experience with WorkSource Okanogan, she wanted to tell it in her own words:

“When I came to WorkSource I had one goal in mind—I wanted my GED. I dropped out of High School at age 15 and never went back for it. I had no idea the amount of help and support I would receive through WorkSource Okanogan.

“Following the youth orientation I was given a flexible schedule to prepare for the GED tests. I passed with surprisingly high scores. That’s when Monica, my Youth Counselor, informed me about the Work Experience Program. At the time I was working as a hostess at a local restaurant, so I turned down the offer. The following day I was let go from my job. I spoke with Monica and through the Work Experience I was placed here, at WorkSource. At that time I was just desperate for a job so that I could pay rent and get by, as I had been many times before; but soon I found myself receiving help from one of the most amazing groups of people I have ever had the privilege of working with.

They nurtured the gifts and talents that I already had, but personally had never seen as useful or noteworthy. I’ve been an artist for most of my life, and for the first time, I was able to put those talents to good use in a work setting. I decorated the office and made personalized mailboxes for a couple of employees. I had the chance to design a photo backdrop for the office, and then I even designed a poster for the Farm Worker Program using my graphic design skills. For the first time, my creative talents were recognized, utilized and encouraged. I took the Strategies for Success classes and realized through the course of five weeks, that I had a subconscious fear of success. I was scared of heavy responsibilities and I was afraid that because the things I have been through, I wouldn’t be able to handle living in the real world or working a real job. Through this realization, I was able to truly change my thinking. I gained a sense of confidence.

I was a high school drop-out who had never held a job for longer than five months. In the years after I dropped out, my mom passed away, I was homeless on the streets of Omak, I struggled with drug addiction and spent most of my time in and out of hospitals and detention facilities. I believed that because of my trauma and my past, I could never live a normal life. I could never hold a real job or be a functional member of society. I felt as though I was destined to work minimum wage for the rest of my life.

“The work experience program, Strategies for Success, and all of the beautiful and amazingly supportive people at WorkSource, changed everything for me. For the first time, I have a sense of direction. I have confidence. For the first time I actually see the potential for greatness within myself. Through my job search, I applied for a position working as a Data Scrub Supervisor for UPS with a pay rate of \$18.75 an hour including full benefits, vacation days, paid holidays and a 401K. And after working diligently on my resume and going through a complex interviewing process, I was hired. A position like this one is something I never thought I would have at 20 years old. Something I never thought I was capable of achieving, and it’s all thanks to the support I received at WorkSource. “





Registration & Exit

Ok YTD Actual

Annual Goal

Total Served	240	393
Adults		
Registered	40	65
Placement Rate (% employed at exit)	83%	70%
Credential Rate (% trained in voc ed who earn a credential)	50%	63%
Dislocated Workers (Regular & Discretionary)		
Registered	33	88
Placement Rate (% employed at exit)	82%	87%
Credential Rate (% trained in voc ed who earn a credential)	75%	67%
Youth		
Registered	26	55
Placement Rate (% of youth employed or in post sec ed)	85%	68%
Credential Rate (% youth who achieved a HSD or GED)	50%	53%



Participants in Occupational Education	19-20 Students (YTD)				18-19 Students (YTD)			
	Big Bend	WVC	WVC Omak	Other	Big Bend	WVC	WVC Omak	Other
Health Care	10	25	7	7	16	26	12	23
Office	22	3	1	10	12	4	2	7
Industrial & Technical	8	1	1	36	25	7	2	48



Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate	Obligation Rate
Career Services (Basic & Individual)	496,651	219,124	44%	88%
Employer Based Training				
On-The-Job/Incumbent Worker Training	61,867	15,032	24%	41%
Work Experiences/Project Learning	89,509	41,741	47%	59%
Occupational Education	102,146	29,454	29%	46%
Healthcare		10,154		
Office		820		
Industrial/Technical		18,480		
Basic Education				
Secondary Education	99,115	60,335	61%	118%
Computer Basics	58,937	26,914	46%	91%
Support and Incentives	34,546	5,789	17%	34%
Total	942,771	398,389	42%	79%
Apprenticeship (DA & MA) - WACH*)	34,500	19,102	55%	
*Contract to date				