

WDB Board Meeting Via Zoom Tuesday, April 6th 5:30 pm

Okanogan Quarterly Performance Report July 1, 2020 – December 31, 2020

This Bumpy Road Newly Paved

Justin came to WorkSource after losing his auto dealership job due to a conflict with management. He was still in shock from the termination. He thought it was time to learn a new occupation.

The first step was ESD's Strategies for Success Module 3, a week long workshop about effective communications. Justin also took the Job Search workshops available at the Center like Perfecting Applications and Effective Interviewing.

Justin asked about getting a Commercial Driver License. Assessment results indicated an aptitude and interest and building on his mechanical skills made sense. But CDL school cost \$4,500 in tuition and fees. Fortunately for Justin, ESD leverages funds from the US Department of Agriculture's SNAP E&T program to finance Food Stamp recipient's education and training. SNAP's \$2,000 contribution coupled with a \$2,500 ITA from Workforce Investment meant Justin could attend the Ok CDL program in Omak.

But the first week of class he was confronted with a family tragedy that required putting school on hold for a couple of months. When he resumed, Justin was very combative with the instructors. So much that two WorkSource counselors had to intervene to prevent dismissal. Staff and Justin had a very intense discussion about moving forward from tragedy, and that success demands overcoming adversity. Justin took these lessons to heart and graduated. However, his challenges were not over.

Justin failed to pass the Department of Licensing test. Twice he attempted and failed the CDL knowledge test. We had another discussion about determination. After further study, on the third attempt he passed.

He was hired June, 2020 by System Transportation making \$700/wk and as a truck driver is an essential worker during the pandemic. He is very thankful for WorkSource enabling him to gain a new trade.

Congratulations Justin! The bumpy road is newly paved and you are now driving it with pride.



Registration & Exit	YTD Actual	Annual Goa					
Total Served	121	390					
Adults							
Registered	24	81					
Placement Rate (% employed at exit)	80%	70%					
Credential Rate (% trained in voc ed who earn a credential)	100%	63%					
Dislocated Workers (Regular & Discretionary)							
Registered	46	99					
Placement Rate (% employed at exit)	87%	87%					
Credential Rate (% trained in voc ed who earn a credential)	89%	67%					
Youth							
Registered	24	42					
Placement Rate (% of youth employed or in post sec ed)	80%	68%					
Credential Rate (% youth who achieved a HSD or GED)	60%	53%					

Participants in Occupational Education	20-21 Students (YTD)				19-20 Students (Year Total)			
	Big Bend	WVC	WVC Omak	Other	Big Bend	WVC	WVC Omak	Other
Health Care	11	24	4	6	17	33	8	7
Office	6	3	2	9	22	7	2	8
Industrial & Technical	2	1	1	37	23	4	1	59

Workforce Investment Fiscal	Budget	Expenditures	Expenditure Rate	Obligation Rate
Career Services (Basic & Individual)	589,819	212,675	36%	76%
Work Based Training				
On-The-Job/Incumbent Worker Training	93,667	8,530	9%	29%
Work Experiences/Project Learning	83,279	13,245	16%	22%
Occupational Education	122,496	37,455	31%	41%
Healthcare		4,578		
Office		8,185		
Industrial/Technical		24,692		
Basic Education				
Secondary Education	108,438	47,084	43%	96%
Computer Basics	50,937	18,671	37%	73%
Support and Incentives	39,993	13,963	35%	70%
Total	1,088,629	351,623	32%	66%