

MENU OF JOB SEEKER SERVICES PROCEDURE

EFFECTIVE DATE: December 15, 2011

REFERENCE: State Policy #1015 and Local One Stop Guidance 10-05

PURPOSE: To ensure that a minimum set of comprehensive, quality services that accommodates the needs of diverse populations is available to jobseeker customers of SkillSource. All appropriate staff will be knowlegeable about internal and external services, and be able to direct customers to the most appropriate service.

PROCEDURE:

- Customers attending SkillSource Orientation (held twice weekly) or inquiring about SkillSource services (at walk in) are provided a SkillSource menu of services, a list of WorkSource partner services and a Community Resource Guide. Customers will view the North Central One Stop Partner Video at Orientation which is also available for viewing on a resource computer at other times. The video gives a comprehensive overview of all services available throughout the local one stop system.
- Staff will direct customers to the most appropriate in-house or partner service for helping them achieve their goals of employment, training, job retention or increased earnings.

TRAINING:

SkillSource staff will be trained on the SkillSource Menu of Job Seeker Services procedure by the Center Manager and/or by respective supervisors using the following:

- Copy of Menu of Job Seeker Services LOG 10-05 and State Policy #1015
- Copy of SkillSource <u>Menu of Services</u>, <u>WorkSource Partner Services</u>, <u>Community</u> <u>Resource Guide</u> and Area One Stop Video.

SkillSource Center Manager and/or supervisor(s) will document staff trainings with meeting agenda and minutes inidcating staff members present at training.

WORKSHOPS

Assessment for Career Employment (ACE)

Assess: interests, personality and abilities. Research: employment and training options.

Career Planning

8 hours

16 hours

8 hours

12 hours

Understand the labor market. Develop a plan and learn the steps necessary to achieve your career goals.

Job Search Toolbox

A hands-on workshop to develop an effective resume and practical interviewing skills.

Piloting Your PC(Personal Computer)

A computer basics workshop to get you off the ground and piloting your PC with confidence.

*All workshops are complimentary. Other services may be contingent upon the availability of funding and may require program eligibility requirements.

Call for schedule and availability



Other Services:

- Resource Computers
- Community Resource Referrals & Supportive Services
- Unemployment Insurance Information



Do you have what you need to succeed?

Whether you need to "skill up" for a job, or you need skilled workers to meet your business goals, **SkillSource** has a solution.

SkillSource is a non-profit training organization funded by the federal Workforce Investment Act and overseen by the North Central Washington Workforce Development Council. We help workers develop the skills to prosper, and businesses develop the skilled workforce to profit.

Throughout North Central Washington, SkillSource partners with WorkSource, community colleges, local businesses and other community based organizations to provide skills training and personnel services. Business offices and Learning Centers are located in Wenatchee, Moses Lake, Othello and Omak.

O Additional Information

WORKERS:

SkillSource Orientation (approx. 1 hr) Every Thursday Adults (age 22+) 1:30 PM Youth (age 16-21) 3:00 PM

BUSINESSES:

Call 509.663.3091 or

Email: info@skillsource.org

SkillSource is an equal opportunity employer and provider of employment and training services. Auxiliary aids and services are available upon request to persons with disabilities.

TDD 1-800-999-8694





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SKILLED WORKERS AREN'T BORN...

... THEY'RE TRAINED



MENU OF SERVICES



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BUILDING A STRONG FOUNDATION

🕉 Basic Skills



SkillSource Learning Centers provide education and life skills training to enable youth and adults to become confident, productive and employable.

Basic skills instruction is self-paced, open -entry/open-exit and customized for each students' needs.

Individual and group instruction focuses on:

- Learning style assessment
- Basic skills upgrade
- Credit catch-up
- GED preparation
- Keyboarding and basic computer skills
- Career development
- Life management classes

Successful completion creates opportunities for learners to return to high school, pursue postsecondary education or enter a specific career.

A well-

developed mind, a passion to learn and the ability to put knowledge to work are the new keys to the future.



CLASSROOM TRAINING

Digital Media and IC³

Self paced learning leading to introductory certifications. Instructor available for questions and discussion.

Digital Media

- Computer Basics
- The Internet and the World Wide Web
- Productivity Programs
- Computer Security and Privacy
- Digital Lifestyles

IC³ (Internet and Computing Core Certification)

- Computing Fundamentals
- Key Applications
- Living Online

Microsoft Certifications

- MOS (2003 standards)
- MCAS (2007 standards)

O Vocational Scholarships

SkillSource offers scholarships for vocational programs at community and technical colleges to eligible individuals who need education and training in order to secure full time employment. Funds may be applied to tuition, books and fees for approved vocational programs.

Sample programs include:

- Computer Technology
- Accounting Technician
- Business Information Technology
- Registered Nurse
- Medical Assistant
- Automotive Technician
- Commercial Truck Driver
- Heating & Cooling Technician

WORK-BASED TRAINING

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On-the-Job Training:

Know-how must be put to work in the context of a real job. For many workers, a job is the best teacher. Businesses can reduce their turnover expenses by hiring and training SkillSource graduates. Benefits include:

- Up to 50% reimbursement of trainee's gross wage while in training (up to 6 months) to offset the cost of training.
- Reimbursement of up to 50% of cost of related formal training, such as workshops and seminars.
- Assistance with tools & equipment not normally provided by employer.
- Trainee assistance with work clothes, child care and transportation to ease the cost of transitioning into a new job.

Businesses benefit from a custom-trained worker and workers benefit from being able to "earn while they learn".



Ø Work Experience

Remember the old dilemma about needing experience to get the job, but not having the job to gain the experience?

Work Experience is designed to help trainees gain the experience they need to demonstrate work readiness skills. Trainees are placed with businesses where they can help with the workload while Skill-Source pays their wages.







Partner Services in Wenatchee

• SkillSource

233 N Chelan St. Wenatchee, WA 98801 (509) 663-3091

Basic skills instruction, career planning, skills assessment, computer skills, on-thejob and/or formal occupational training, support services

• Employment Security

215 Bridge St. Wenatchee, WA 98801 (509) 665-6605

Job listings, job referrals, employer recruitment assistance, Unemployment insurance information and access, job search workshops (skills and abilities, job search strategies, labor market, perfecting application, résumé/cover letters, interviewing. Targeted services for Veterans, Offenders, Work First

• Division of Vocational Rehabilitation

630 N Chelan St. Ste B6 Wenatchee, WA 98801 (509) 662-0439

Assist individuals with disabilities to obtain and keep employment – assessment counseling and guidance, vocational education, on-the-job training, internships, and job placement

• Wenatchee Valley College

1300 Fifth St. Wenatchee, WA 98801 (509) 682-6800

Liberal Arts and Sciences (Transfer Programs), Professional/Technical Programs (Workforce Education), Basic Skills and College Transitional Programs and Community and Professional Development (Continuing Education)

• Opportunities Industrial Center – OIC of WA

11 Spokane St. Wenatchee, WA 98801 (509) 888-6012

Migrant and seasonal farm workers and dependents – work experience, on-the job and formal occupational training, basic skills, assessment, support services, Spanish/ESL-GED classes.

• **Department of Social and Health Services (DSHS) 805 S Mission St. Wenatchee, WA 98801 (509) 667-6000** Help with food, cash assistance, medical help, mental health, treatment for addictions, adoption, child care, child support, foster parenting and medical insurance for kids

Service Alternatives 23 S Wenatchee Ave. Ste 125 Wenatchee, WA 98801 (509) 630-7493 Employment services, residential services, wraparound/kinship services, foster care, school-based services, independent living support, consultation and training

CHELAN - DOUGLAS SOCIAL SERVICE DIRECTORY November 30, 2011 Updates/LINKS http://webpages.charter.net/starjim	2 4 HOUR	FOOD · MEAL				LEGAL A-D	LINK BUS	
EMERGENCIES — 24 HOUR ASSISTANCE • DOMESTIC & SEXUAL VIOLENCE & CRIME VICTIMS: 663-7446 or TDD 1-800-833-6338		S	╡	╈	G		-	1
POLICE, FIRE, AMBULANCE call 911 CRISIS LINE: 662-7105 ALCOHOL / DRUG PROBLEMS: 662-9673 POISON CENTER 1-800-222-1222 or 911 CHILD ABUSE / PROTECTIVE SERVICES: 1-800-557-9671 ADULT ABUSE 1-866-363-4276								
ADOPTION: NEW LIFE - No fee adoptions for Christian families, crisis pregnancy counseling. 11 N Chelan Ave WEN 888-2768 • OPEN ADOPTION - Provide free pregnancy options counseling and adoption planning for birthmother. Call 509-949-2567.		-	-	- -		-	• M	
ALCOHOL / DRUGS: THE CENTER FOR ALCOHOL & DRUG TREATMENT - 24 hr help line 662-9673, Family Counseling, Detox Intervention, Assessments, In/out-patient treatment, Adult/Youth Services, some Sliding Fee offered 327 Okanogan WEN.	•	-	-	- -		-	- 8	
THE SANCTUARY - 503 E Highland Ave at CHELAN Hospital 1-800-233-0045 - Inpatient drug/alcohol treatment & detox ALCOHOLICS ANONYMOUS & ALANON - Call or stop by the ALANO CLUB for locations & times 663-4567. 530 S Wen Ave.	•	-	•	- -	•	-	- 31 - T	
CANCER: AMERICAN CANCER SOCIETY - For info on local cancer & patient services call 1-800-227-2345. Also	-	-	•	- -		-	-	
CANCER CARE OF NCW - Cancer info resource center, housing for out-of-town patients 1708 Castlerock WEN 663-6964. WELLNESS PLACE- Medical education/support resources for individuals/families 208 N Chelan 888-9933. Support Groups FALUETED FOLLOWING PROVIDENT FOR THE SECOND PROVIDENT F	-		•	•		-	- 8 - M	
• FAITHSTEPS HOUSECLEANING - Provide free housecleaning for women undergoing treatment for cancer. Call 884-7614. CATHOLIC FAMILY SERVICES - Counseling, PACT Mental Health Support Services, Developmental Caregiver Support,	-	-	-	• -		-	• 19	
Child Care info & training, Lending Library at 640 S Mission WEN 662-6761. See also Chore Services, KC Help, Relatives. CHELAN COUNTY JUVENILE FAMILY/YOUTH SERVICES -Help parents with out-of-control/runaway child age 12-17 667-6350	-	-	-	- -		-	• 5/7	,
CHELAN-DOUGLAS VOLUNTEER ATTORNEY SERVICES - Low-income free legal services 300 Okanogan #3B WEN 663-2778 CHILD & FAMILY ADVOCACY CENTER - Counseling, Forensic Interviews. 710 North Chelan WENATCHEE. 665-0164.	-	-	-	- -	 - •	•	- 8 • 5/9)
CHILD CARE: Mustard Seed Center - Ages 1 mo+, Sliding Fee 1007 Malaga WEN 663-3919. See Child Care BULLET column>> CHILDREN'S HOME SOCIETY - Mental Health Counseling, Therapeutic Foster Care, Parenting Classes & Support Groups	-	-		- - • -	•	-	• 8 •	
Readiness To Learn at 1014 Walla Walla Ave., WENATCHEE. Call 663-0034 for information. CHORE SERVICES - Low income seniors 60+ & disabled 18+. Help with shopping, house / yard work, home repairs. 662-6761.	_	_	_	- -	. .	_	- 19	
COLUMBIA LEGAL SERVICES - Legal assistance based on income 300 Okanogan Suite 2A WEN 662-9681 or 1-800-572-9615. COMMUNITY ACTION COUNCIL - Legal Aid, Energy Assistance, Home Repair, Weatherization, Housing, Self-Sufficiency,	-	-	-	- -		•	- 8 • 8	
Rental Assistance, Financial Education Program, Adult/Child Care Food Program, Americorps 662-6156 620 Lewis WEN COMMUNITY CHOICE & SHIBA Helpline - Help with selecting health insurance, Medicare/Medicaid benefits & more 782-5030		_	•				• 22	
COMMUNITY VOICE MAIL- Participants can record their own greeting & check messages 24 hr/day 662-6156 620 Lewis WEN COMPASSIONATE FRIENDS - Supporting families after a child dies, newsletters, meeting info, grief resource library 665-9987	-		-		- -	-	- 8	
CONSUMER CREDIT COUNSELING: - Budget, Credit, Housing, Bankruptcy counseling 8:30-5 at 230 Methow 1-800-273-6897.	-	-	-	- -	• •	-	- - 19	
COURT: FAMILY LAW FACILITATOR- Info & assistance of Family Law/Court. Chelan County 667-6380 & Douglas Co 662-6156 COURT: SMALL CLAIMS - Help & info on how to file a claim. In Chelan County call 667-6600 & Douglas County 884-3536	-	-	-	- -		•	-	
CRIME VICTIM & TRAUMA CENTER-Advocacy, Crime Victim Compensation, Legal help, counseling 708 N Chelan 800-614-5117 DENTAL:CVCH- Full children's service, adult emergency care. 600 Orondo WEN 662-3860 & 317 E Johnson CHELAN 682-6000	•	-	•	- -	•	•	- 5/9 - 5	
DEPARTMENT OF EARLY LEARNING - Child Care Licensing 665-5289. Located in DSHS office at 805 South Mission WEN DEPARTMENT OF SOCIAL & HEALTH SERVICES (DSHS) - Offers the following services at 805 South Mission WENATCHEE:	-	-	-	- -	· -	-	• 19	
CHILDREN & FAMILY SERVICES-Child Protective Services, Foster/Adoptive license 667-6100. Report abuse 1-800-557-9671 COMMUNITY SERVICES-Financial Help, Medicaid, Basic Food Program/Food Stamp, Child Care 667-6000 or 1-877 501-2233		-	- -	- -	•		● 19 ● 19	
DEVELOPMENTAL DISABILITIES - Provide services to all ages of Developmental Disabilities call 667-6164. DIVISION OF CHILD SUPPORT - Help in securing child support at 515 Grant Rd EAST WEN 886-6800 or 1-800-535-1113.	-	-	-	- -	•		• 19 - 19	
• VOCATIONAL REHABILITATION - Vocational Counseling, retraining disabled & handicapped at <u>630 N Chelan B6</u> 662-0439. DEVELOPMENTAL DISABILITIES Development Services, Early Childhood 0-3, Adult Employment 23 S Wen Av #203 888-2377	-	-		• -	•		- 5/9 • 9	
EARLY INTERVENTION PROGRAM - Help for families with developmental concerns of their children aged birth to 3. 664-3781	-		•	- -	-	-	-	
ENTIAT COMMUNITY SERVICES: - Help with Food, Clothing, Employment, DSHS Food Stamps, and other needs. 784-7117 EYE CARE: SAMARA - Help & equipment for blind & visually impaired call 886-1055	-	-	•	- -		-	- 20	
STATE SERVICES FOR BLIND 1-800-552-7103 - LIBRARY FOR BLIND 1-800-542-0866 - COUNCIL FOR BLIND 1-800-255-1147 FAMILY PLANNING - Birth control, pregnancy/STD tests, Pap smears, education, Midwifery Services 900 Ferry WEN 662-2013	-	-	•	• -	. 🔸	-	- 8	
GRIEF PLACE - Support for grieving child, adult, widowed, suicide, violent crime 1610 5 th WEN 662-6069 See Support Groups. HAVEN OF HOPE - Housing for women & children, boys 12 & under at 202 S Franklin WEN 664-6866. Teria@hhmwen.org	-	-		- -	- • - •	-	• 5 • 7	
HEAD START: Early Childhood Education for birth to five. Call 663-5179 for ECEAP programs in Wen, Cashmere, Peshastin, - East Wen & Orondo; Also EPIC provides Migrant Seasonal Head Start & ECEAP in East Wen 884-2435 & Bridgeport 686-5555	-	-	-	- -	· -	-	• • 23	
HEARING LOSS CTR: Serve deaf/hard of hearing with Communication Access Advocacy, Training & Interpreters 800-214-3323 HEALTH: COLUMBIA VALLEY COMMUNITY HEALTH - Primary Medical Care, Walk-in Clinic. Insurance and income-based	•	_	•	• -	. .	_	- 5	
discounts. Two Clinics 600 Orondo WEN 662-6000 & 317 E Johnson CHELAN 682-6000; See also MENTAL, WIC, DENTAL. • UPPER VALLEY FREE CLINIC - For low-income in Leavenworth. Monday 6:30-8pm no apmt Cascade Med 817 Commercial		_	•			_	- 22	
HEALTH DISTRICT/Public Health - Birth/Death Certificates, WIC, Communicable Diseases & TB Control, Children with Special Health Care Needs, Food Handlers Permits, test drinking water 200 Valley Mall Parkway EAST WEN 886-6400. Closed Fridays	-			•		-	• 11	
HEALTH LIBRARY - CW Hospital Library is open for public Mon-Fri 8AM - 4PM at Main Entrance 1201 S Miller WEN 664-3476. HOME HEALTH CARE - Nursing, Physical, Occupational & Speech Therapy, Maternal Child Health 1020 N Wen Ave 665-6049	-	-	•	- -	- -	-	- 1/8 - 9	,
• CHELAN HOME HEALTH & HOSPICE - Skilled nursing, Social Worker, Nutrition at 115 S. Emerson, CHELAN 682-8235	•	-	•	- -	- -	-	- 31	
HOSPICE -End of life services for terminally ill / family 1020 N WEN Ave 665-6049. CHELAN HOSPICE 115 S Emerson 682-8235 HOSPITALITY HOUSE - Shelter for single men. Meals served at 7:00 AM, Noon, & 6:00 PM at 1450 S Wen Ave WEN 663-4289	-	•	-	-	• -	-	- 24	
HOUSING AUTHORITY -Housing for seniors/disabled/low income/farmworkers, Section 8 Rent 1555 S Methow WEN 663-7421. IMMIGRATION PROJECT - Multiple services for helping to apply & appeal immigration status. Granger office 1-888-756-3641.	-	-	-	-	• -	-	- 1	
KC HELP - Medical equipment available free on Ioan. Open Tues & Thurs 9AM - 3:PM. Call 662-6761 Ext 4399. 625 Elliot WEN LEAVENWORTH supper/soup kitchen - Free meal every Tuesday 5:30 PM - 7:30 PM at Nazarene Church 111 Ski Hill Drive	-	-	•	- -	· -	-	5 - 22	
LIFE CHOICES - Pregnancy Options, Free Tests, Advice 300 Okanogan Suite 1C WEN 662-0652 Mon thru Thurs 10 to 4 LIGHTHOUSE MINISTRIES-Open Mon-Sat 7:30AM-6PM Meals 8:30, 11:30 & 5. Sunday 7:30-2 Meal 11:00. 526 S Wen Ave WEN		-	•	- -	•	-	- 8 - T	
LITERACY COUNCIL-Adult Basic Literacy & ESL Tutoring. Need Volunteers. Community Center 508 S Chelan Bldg B 682-6966 MENTAL HEALTH: - Recovery Innovations: Crisis Line 662-7105. Both Adults & Children on Medicaid can receive mental	-	-	-	• -		-	- 19 - 8	
health care services at 701 N Miller WEN call 662-7105. See also CATHOLIC FAMILY, also CHILDREN'S HOME SOCIETY. • CVCH - Children's mental health care at 504 Orondo WEN 662-4296; Adult mental health 317 E Johnson CHELAN 682-6009		_	_	_ _			- 5	
NAMI - Support, Education, Advocate for client's mental health treatment choices & rights 886-0700 X215 1-800-346-4529					ſ		Ĭ	
MISSION VISTA - Adult Developmental Disability Residential & Vocational Services at 630 N Chelan Suite A1 WEN 663-1069 MOBILE MEALS-All ages Home Delivered Meals/Special Diets for ill/disabled/homebound in WEN & EAST WEN only 665-6254	-	-	-	• •	· -	-	- 5/9 -	
NORTHWEST JUSTICE PROJECT - Legal assistance based on income 664-5101 or 1-888-201-1021 300 Okanogan #3A WEN.	-	-	-	- -	. [-	•	- 8]

• LINK BUS COLUMN: M means multiple routes — T means near Transfer Station on Wen Ave	2 4	F M D E	ED	H O	C L D E	С Н	L I
Copying & Distribution of this directory is encouraged, as long as there is no charge = FREE.	н		U C	U S	U G N A	l L	N K
► To Report Changes contact TOGETHER 662-7201 FAX 664-7205 together@nwi.net PO Box 3525 Wenatchee 98807				I N G		D C	в
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PARENT EDUCATION: Parent-Child PreSchool 1103 5 th WEN 662-9453 — See also CHILDREN'S HOME & TOGETHER & WSU PARENT TO PARENT - Support program for families of children with special needs. rolftw@charter.net 509-929-7277.	-	- -	•	-		•	5
RED CROSS -Training programs include Workplace First Aid/CPR/AED, Babysitter, Lifeguard, HIV/AIDS, Bloodborn Pathogen,	-	-	•	-	- -	•	5/8
Pandemics. Disaster Relief Services, Military Emergency Communications. Call for other services. 12 Orondo WEN 663-3907							
RELATIVES AS PARENTS/KINSHIP CAREGIVERS - Information, referral & limited funding to help raise the children 662-6761 RUNAWAY SWITCHBOARD & HOTLINE - Runaways & parents can leave messages & get advice 1-800-RUNAWAY.	-		-	-		•	19
SAGE SERVICES-Help for Domestic Violence & Sexual Assault. 24 hr Crisis Line 888-HELP, 663-7446, Counseling, Emergency	•	• -	•	•	• •	-	5/9
Shelter, Legal Help, Therapy. 710 N Chelan WEN. See also Child/Family Advocacy Center, Crime Victim Ctr, Support Groups.							
SALVATION ARMY - Showers Mon-Fri 1-3 & hot meal at 4. RENT/utilities & other services at 1205 S Columbia WEN. 662-8864.	-	• -	-	-		-	1
SENIORS: SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM -Low-income age 55+ training program 663-3091 Ex 285 • AGING & ADULT CARE-Info/Assistance, Family Caregivers, Chore / Personal Care, Legal Help 50 Simon East Wen 886-0700	_	•		-	• •	_	11
• DSHS HOME & COMMUNITY SERVICES - Adult Protective Services, Assisted Living, Adult Family / Nursing Home 886-6140.	-	- -	-	-	• -		11
AARP SENIOR EMPLOYMENT PROGRAM - Low income 55+ Temporary Job Assignments & Career Training 662-3531 Ex 22 RETIRED SENIOR VOLUNTEER PROGRAM-RSVP - Volunteer & Senior Services 662-3461. Office at 208 N Chelan WEN	-	- -		-		-	7 7
• WEN ADULT RESPITE DAY CARE - Aged & frail adults full-time care Mon-Thur 10AM-3PM 1408 Washington WEN 662-3654.	_			_		_	7
• MEALS FOR SENIORS - Hot meals delivered to homebound seniors in Chelan-Douglas & meals at senior centers 470-0522.		• -	-	-		-	
SERVE WENATCHEE - Christian ministry offers food/non-food, shelter, counseling, furniture, utilities 663-4673 212 S Mission	-	• -	-	•	• -		19 19
SOCIAL SECURITY & SSI - APPLY BY TELEPHONE 1-800-772-1213 TTY 1-800-325-0778. Office: WEN Post Office 2 nd floor SOLOMON'S PORCH-Youth 13-20 drop-in center Tue-Fri 6-9pm & tutoring Mon/Tues/Thur 4-6pm 17 S Mission WEN 662-1712.	_	• -	-	-	• -	•	-
TOGETHER - Parenting Classes. Stop youth abuse of tobacco, alcohol, drugs by joining a group in your area. Info 662-7201.	-	- -	•	-			8/9
TRAINING: SKILLSOURCE - Job Training for unemployed & under-employed at 233 N Chelan WEN 663-3091 1-800-999-8694.	-	- -	•	-			7
 OIC of WA offers farmworkers education (ESD /ESL /Civics), vocational, work skills training & employment services at 11 - Spokane #103 WEN 888-6012 JOB CORPS -Job Training/education for men/women, age 16-24 1-509-765-0330. See WVC 	_	- -		-		-	0/9
TRANSPORTATION: LINK BUSES 662-1155 or TTY 664-7287. Also LINKPLUS for seniors / disabled 662-3569 or TTY 664-7287.							
• PEOPLE FOR PEOPLE - Transportation for those on Medicaid to medical care call 1-800-233-1624 /or/ TTY 1-800-606-1302.	_						0/0
UNEMPLOYMENT INSURANCE - For new or to reopen claims call 24 hr 800-318-6022 or TTY 800-365-8969. See Worksource. UPPER VALLEY MEND - SHARE housing program, home for developmentally disabled adults Leavenworth 548-0408.	•		-	- •	- -	-	8/9
VETERANS: VA CLINIC only for veterans 2530 Chester-Kimm Rd Olds Station WEN. Appointment only 663-7615 800-325-7940	-	- •	-	-		-	21
VETERANS AFFAIRS BENEFITS - 800-562-2308 financial, educational, burial, homeless, employment rights, & other help.	-	- -	•	•		-	
VET SERVICES EAST WEN - Help Vets with VA benefits & disability claims Mon-Fri after 10AM at 11th & Baker 884-3617. VET SERVICES CHELAN CO - Help Vets & dependents. Mon & Thurs 8:30-12:30 at 508 S Chelan WEN. No apmt. 664-6801.	_	-	2	-			8 19
• VET - Individual & group professional counseling for eligible vets & their significant others. No charge. Wen. Call 667-8825	-	- -	-	-	- •		5
VICTIM-WITNESS PROGRAM - Help for victims of crime - two offices: Chelan County 667-6206 & Douglas County 745-8535.	-	- -	-	-	- •	-	
WENATCHEE VALLEY DISPUTE RESOLUTION CENTER–Mediations by appt. Conflict resolution training. Sliding fee 888-0957 WV COLLEGE - • WORKER RETRAINING PROGRAM provide assistance in retraining in technical & professional programs for	-	- -		- '	• -	-	5
qualified people 682-6613. • ADULT BASIC ED - GED & English as a Second Language 682-6790. • VETERANS ED 682-6817.	-			-		_	5
WOMEN'S RESOURCE CENTER - Advocacy for families/individuals, housing, food/non-food, clothing 662-0121 20 Adams.	-	• -	-	•	• -	•	м
Emergency & Transitional Housing at Bruce Hotel 662-2485. For Permanent Housing call our Housing Specialist 662-0121. WORKSOURCE WENATCHEE - Job search assistance, job workshops, etc @ 215 Bridge St 665-6605. See Unemployment Ins		_		-	_	-	8/9
WIC PROGRAM - 504 Orondo WENATCHEE 664-3771; also in CHELAN 317 E Johnson 682-2120. See also HEALTH DISTRICT.	_	• •		- 0		-	0/3
WSU EXTENSION - Programs & information in family & parenting, food safety & nutrition, money management, 4H, Natural	-	- -	•	-		-	
Resources & Experiential Education for youth, tree fruit & forest management. Chelan Co 667-6540 & Douglas Co 745-8531 YOUTH GROUPS - Camp Fire 663-1609, Boy Scouts 662-5501, Girl Scouts 800-827-9478, Young Life 662-1480, YMCA 662-2109							
TWCA - Womens shelter, professional clothes, babysitting class, estate sales Mon-Thur 9-4 & Fri 9-12 662-3531 212 1st Wen	-	- -		-		•	7
● FOOD BANKS ● ● FOOD BANKS							
WENATCHEE Community Center - Open Thursdays 9:00 AM to 11:00 AM at 504 South Chelan. 662-6156. ••••••••••••••••••••••••••••••••••••		• -	-	-		-	19 1
WENATCHEE Salvation Army - Open Monthing Philico PM to 3.00 PM at 1205 S Columbia (below South Bridge) 602-6604. WENATCHEE St Vincent de Paul - Saturdays 9-11:00 AM 600 St Joseph Place. Also Medical Prescriptions call first 662-4569.			-	-		_	1 5
WENATCHEE Women's Resource Center - Tues 1:30pm at 20 Adams St. Also Homeless Soup Kitchen Wed 10-12 662-0121	-	• -	-	-		-	M
BRIDGEPORT - Open 2nd & 4th Thursday 1:00 - 2:30 PM at Bridgeport Community Church 1300 Foster Rd 686-7155.		• -	-	-		-	
CASHMERE - Call any church in Cashmere and they will connect you to the food bank CHELAN - Open Tuesdays 7:00 AM to 8:30 AM at 101 South Bradley Street near Marson and Marson Lumber. 682-9063		• -	-	-		_	
ENTIAT - Open 2 Saturdays/month 9AM-11AM. Also clothing. Dates call 784-7117. 2188 Entiat Way. See Entiat Community Svs	-	• -	-	-		-	20
LEAVENWORTH - Community Cupboard - Mon thru Sat 11:00 AM to 5:00 PM at 219 14th 548-6727. Also clothing & thrift store		• -	-	-		-	22
MANSFIELD - Open every other Friday from 11:00 AM to 12:00 Noon. Located behind the Senior Center 662-6156 ORONDO - Open 1 st & 3 rd Wednesday 4:00 PM to 6:00 PM at Orondo Community Church 13966 State Route 2			-	-		_	25
ROCK ISLAND - Open every Monday 9:30 - 11:00 AM at 1 Freemont 662-6156.		• -	-	-		-	23
WATERVILLE - Open 1 st & 3 rd Thursday 2:30 PM - 4:00 PM at the Senior Center 413 S Central 745-8237 ● CLOTHING ● ● ● CLOTHING ● ● CLOTHING ●	-	• -	1-	-	- -	-	25
PHILADELPHIA HOUSE - Store open 10:00 AM to 6:00 PM Monday through Saturday at 228 N Chelan WENATCHEE 663-3533.	-	- -	-	_	- -	-	7
SALVATION ARMY - Get free clothing voucher Mon thru Fri 9:00 - 12:00 & 1:00 - 3:00 at 1205 S Columbia WEN 662-5103	-	- -	-	-		-	1
WOMEN'S RESOURCE CENTER - Clothing & Hygiene items available Wednesdays 10:00AM - 2:00 PM 20 Adams St 662-0121	-	- -	-	-		-	M 5
ADVENTIST COMMUNITY CENTER - Wed 12:30 to 3 PM 606 N Western WEN 663-6926. Also small household items	-	 zhe	im/	- ars		-	5
Association 782-0927 Alzheimers HelpLine 1-800-272-3900 Autism 470-6628 or 630-0421 Basics For Parents (families of mental ill					677		
Caregiver (of ill person) 888-9933 Caregiver (of child under 18) 886-0700 or 663-0034 Celebrate Recovery (for those with any add							
679-6129 & Leavenworth at Nazarene 548-5292 or Spirit Life 670 5998 & Chelan 687-3636 Celiac/Gluten Intolerance 470-6965 C 662-6069 Chronic Conditions 667-3684 Chronic Pain Management 662-7632 Deployed Forces (family support) 662-6069 Diabetes							
Domestic Violence Survivor 663-7446 Family To Family (for families of mentally III) 662-8230 Families of PTSD Veterans 662-7632	Fri	enc	ls 8	κ Fa	mily		
Victim of Violent Crimes 662-6069 Greater Wenatchee Mended Hearts (heart disease) 679-8181 Grief Listenings (one-on-one supply the listen of the second seco						-	h.c.
Healthy Steps (breast cancer recovery, fitness) 888-9933 Homecoming (sexual addiction) 663-6025 Interstitial Cystitis 860-7466 (breast-feeding) 664-0186 LGBT Support Group (lesbian, gay, bi, trans) 881-8861 Mental Health First Aid 860-6200 Mothers of Pre							iie
Wen 662-1502 & East Wen 884-7623 & Leavenworth 548-2226 Multiple Sclerosis Self Help Group 663-7446 NAMI Support (mental	he	alth	ı) 8	84-	652	1	
Narcotics Anonymous 1-877-664-0398 Ostomy 888-9933 Out Of Bondage (families of incarcerated) 421-2276 Overeaters Anonymous							
Education/Support (a loved one's involvement in substance abuse) 662-9673 Parkinson's 888-9933 Peer To Peer (mental Illness Polio 884-8856 Post Traumatic Stress 663-7446 Post Traumatic Stress (for female family/friends of veterans with PTSD) 662-7632						+1 Z	
Survivor 663-7446 Strengthening Families 663-7446 Stroke & Brain Injury 664-4868 x5983 Survivors of Suicide Loss 662-6069 Take	Of	f Po	oun	ds S	Sens		
(TOPS) Wen 548-5498 & East Wen (Church of Christ) 884-1833 & East Wen (Faith Lutheran) 886-0501 Valley Homeschool Educat Impossible #82-884-1021 Wellness Group (cancer patients/survivors) 888-9933 Wives of Sex Addicts 662-9476 Widowed 662-606							
Impossible #82-884-1021 Wellness Group (cancer patients/survivors) 888-9933 Wives of Sex Addicts 662-94/6 Widowed 662-606 Cancer Wen 888-9933 & Chelan 682-8718 YOGA (illness recovery, fitness) 888-9933.	9 <u>1</u>	vor	ner	1 30	rviV	ing	·