

Board Meeting Via Zoom Tuesday, March 29nd 5:30 pm

## Grant/Adams Quarterly Performance Report July 1, 2021 - December 31, 2021

## **Perfect Fit - Perfect Timing**

For more than 60 years, Tommer Construction has been helping build the Pacific Northwest. Located in Ephrata, WA, they've lead successful projects throughout the area involving portable rock crushing, road construction, land clearing, land leveling, bridge construction & structural concrete. They also offer fill material, sand & gravel for every day landscape needs.

When Tommer needed help finding an Office Administrator for their Ephrata office, they called SkillSource. They were looking for someone not only with technical skills but also the right personality for their business. They were busy and needed extra help in the office to handle the increased workload.

Nichole was on a leave of absence from her Customer Service position with Safeway. Her husband had recently passed away and Nichole was struggling financially and personally. Unfortunately, these struggles resulted in her losing both her home and her job.

Nichole had worked entry level customer service positions in the past and really wanted to move into an administrative position. She needed training to build computer & technical skills but also rebuilding confidence, direction & focus. She came to SkillSource and enrolled in Computer Based classes, learning Microsoft programs and QuickBooks. She also received work readiness support and help building her resume.

SkillSource helped Nichole apply for the position and after interviewing, Tommer felt she was a perfect fit for their culture. They loved her personality, customer service background and eagerness to learn. Because she still had more to learn, additional training was provided through on-the-job training. SkillSource Trainer, Alicia Deveraux, worked with Tommer to develop a training plan to continue her learning.

Nichole quickly became part of their team. She learned rapidly and, by the end of her 10 week OJT, she proved to be a vital and invaluable employee. Tommer Construction plans to continue training Nichole in other areas as she clearly has the aptitude and drive for long-term success with the company.

Nichole is still with Tommer and very happy; she reports, "I will have been here a year in January. I have no plans of leaving this job."

Congratulations to Nicole and Tommer Construction!



Registration & Exit	Actual	Annual Goal	
Total Served	249	512	
Adults			
Registered	45	90	
Placement Rate ( <i>% employed at exit)</i>	100%	70%	
Credential Rate (% trained in voc ed who earn a credential)	83%	63%	
Dislocated Workers (Regular & I	Discretionary)		
Registered	57	132	
Placement Rate (% employed at exit)	92%	87%	
Credential Rate (% trained in voc ed who earn a credential)	100%	67%	
Youth			
Registered	63	78	
Placement Rate (% of youth employed or in post sec ed)	75%	68%	
Credential Rate (% youth who achieved a HSD or GED)	56%	53%	

	Credential Rate (% youth who achieved a HSD or GED)			56%		53%				
I	Deutieinende in	21-22 Students (YTD)			20-21 Students (YTD)					
	Participants in Occupational Education	Big Bend	WVC	WVC Omak	Other	Big Bend	WVC	WVC Omak	Other	*
I	Health Care	9	20	2	6	13	27	4	15	
I	Office	11	5	1	11	12	13	4	14	
	Industrial & Technical	6	1	0	21	13	1	1	61	

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Budget	Expenditures	Expenditure Rate	Obligation Rate
1,022,194	447,617	44%	90%
	143,237		
	304,380		
171,264	15,800	9%	25%
265,328	60,010	23%	34%
238,613	76,871	32%	55%
	11,584		
	28,105		
	37,182		
92,449	39,493	43%	85%
83,151	20,190	24%	49%
68,302	15,494	23%	45%
1,941,301	675,475	35%	<b>69%</b>
	1,022,194 171,264 265,328 238,613 92,449 83,151 68,302	1,022,194 447,617   143,237 304,380   171,264 15,800   265,328 60,010   238,613 76,871   11,584 28,105   37,182 37,182   92,449 39,493   83,151 20,190   68,302 15,494	Budget Expenditures Rate   1,022,194 447,617 44%   143,237 304,380 44%   171,264 15,800 9%   265,328 60,010 23%   238,613 76,871 32%   11,584 28,105 37,182   92,449 39,493 43%   83,151 20,190 24%   68,302 15,494 23%

Hunger Relief (HR) was approved after the budgets were in place. Work Experience Wage budget has been increased by \$52,000 reflecting GA's portion of HR that runs through 6/2022.